Las updated: May 14, 2024

PRIVACY POLICY

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1) Introduction

At **Rindegastos** (hereinafter "Rindegastos", "we", or "our", which includes our business group and affiliated companies, including but not limited to Rindegastos SpA, Rindegastos Peru S.A.C., Rindegastos Colombia S.A.S., Rindegastos Mexico S. de R.L. de C.V., and Rindegastos Argentina S.R.L., which collect information from specific jurisdictions), our most important asset is our relationship with our Users community. We are committed to maintaining the confidentiality, integrity, and security of our Customers' and Users' information.

This Privacy Policy describes how we collect, use, disclose, process, and protect personal and business information when You visit our website www.rindegastos.com (the "Site"), our mobile application (the "Application"), or use the Rindegastos Service. It also describes your options regarding the use, access, and correction of your Personal Data.

Rindegastos complies with the applicable regulations regarding the collection, use, and retention of personal information, as well as any other law, rule, regulation, or other type

of regulation that may be applicable, now or in the future, to the processing of Personal Data ("Applicable Law").

This Privacy Policy is understood to be incorporated into and considered part of the Rindegastos Terms of Service, found at www.rindegastos.com/termsConditions. Any term not defined in this document has the meaning attributed to it in the Terms of Service.

2) General Information

2.1. Contact Information

Rindegastos welcomes your comments, questions, or complaints regarding this Privacy Policy. Feel free to email us with your comments or questions at support@rindegastos.com.

2.2. Changes to this Privacy Policy

Rindegastos reserves the right to make changes or modifications to this Privacy Policy at any time, which will be communicated to you in a timely manner, along with its effective date. For these purposes, it will be understood that You consent to the modification if you continue using the Rindegastos Service after it has come into effect.

You can check when this Privacy Policy was last updated by referring to the "Last Updated" legend at the top of this page.

Any changes to this Privacy Policy will take effect upon their publication on the Site. If we make any material changes, we will notify you by email (sent to the email address specified in your account) or through a notice on this Site. Your continued use of the Rindegastos Service after such changes have come into effect constitutes your acceptance of the Privacy Policy in effect at that time.

2.3. Minors

Rindegastos does not intentionally collect personal information about visitors or Users under the age of 18. If You become aware that we have inadvertently retained or have access to Personal Data about individuals under 18 years of age, please inform us so that we can delete it immediately.

3) Personal Data

3.1. User Consent

By clicking the "I Accept" button, You declare that you

have read and understood this Privacy Policy and its implications. Therefore, you express your willingness to accept it.

Your Personal Data may be processed in the country where it was collected or in other countries where the laws regarding the processing of Personal Data may be less strict than the laws in your country. Regardless of the Applicable Law, Rindegastos will make reasonable efforts to ensure the privacy of such Personal Data.

3.2. Collected Personal Data

Rindegastos collects Personal Data as well as anonymous or statistical data from You when you visit and/or use our Site, the Application, and/or when you send us information or communications in connection with your use of the Rindegastos Service. "Personal Data" is understood as data that allows someone to identify you, or that, when combined with other information that is in the possession of Rindegastos or is likely to come into the possession of Rindegastos, could be used to identify a person. Rindegastos will only use your Personal Data in the manner established in this Privacy Policy and the Terms of Service.

"Anonymous or Statistical Data" refers to data related to You that is not associated with or linked to your Personal Data. Anonymous or Statistical Data does not allow for the identification of individual persons.

Rindegastos may collect (both directly and indirectly), use, store, and transfer different types of Personal Data related to You and Anonymous or Statistical Data. The types of Personal Data and Anonymous or Statistical Data that we collect, use, store, and transfer are grouped as follows:

I) Registration Data

When you register for our Rindegastos Service or create a Rindegastos Account, we may directly collect Personal Data from You, including your full name, date of birth, tax identification number, address, email address, company name, phone numbers, credit card information, payment information, and password and/or other login mechanism.

Additionally, Rindegastos (or our external payment or credit card processor on our behalf) may collect Personal Data, including your credit card number or account information.

II) Transaction and Operations Data that enable the Rindegastos Service

The information we may collect includes current and historical financial information, such as bank account, payment card, and other payment accounts; contact information (mailing and billing address, email address, and phone numbers); expense data; receipts, vouchers, invoices, supporting documents, or other similar items; transaction data imported from third-party financial service companies; and other details about refunds and payments to and from You, as well as other details about products and services you have purchased from third parties and/or Rindegastos. Additionally, we may collect or receive from You, your employer, or your employer's Administrator, your Personal Data, including financial information (such as bank account, login credentials, bank account balance, and transaction information); identification information (such as your name, mailing address, email address, phone number, date of birth, identification number, or passport).

We collect your location-based information to track your geolocation, as well as to provide specific location-related features. We may share your geolocation data with third parties solely for the purpose of providing these services. If You do not wish to allow us to collect and/or share your information in this manner, please opt out by contacting us at support@rindeqastos.com.

III) Information about your interaction with Rindegastos

We collect information related to your interaction with Rindegastos, which includes the use of our products, services, Site, and Application, including information collected through Cookies and other technologies. This also includes communication with Rindegastos through our customer service channels.

If You provide feedback or communicate with Rindegastos via email, we will collect your name and email address, IP address, as well as any other content included in the email, to send you a response. If we conduct a survey in which you participate, we may collect additional profile information.

IV) Additional Information provided

You may provide us with additional information about yourself and others through surveys, forms, features, and applications.

V) Personal Data collected by third parties

We may collect, receive, and retain Personal Data related to You from other sources that are not publicly accessible, such as: (i) Companies that distribute the Rindegastos Service through a co-branded or private-labeled website, (ii) Companies that offer their products and/or services through the Rindegastos Service, (iii) Companies that provide services (such as payment processing services) in connection with the Rindegastos Service, including, but not limited to, Card Issuers and Networks; or (iv) financial institutions (collectively referred to as "Partner Companies").

Our Partner Companies may provide us with Personal Data, such as your name, email address, and physical address, bank account, and your login credentials for the website or service at the Partner Company, to help us fulfill our obligations.

We may combine this information with the information we have already collected from you through our Website and/or Application to operate and improve the Rindegastos Service.

VI) Personal Data collected through technology

The Rindegastos Service (which may be hosted by a third-party service provider) collects Personal Data related to You, such as browser type, geographic location of your mobile device or computer, operating system and version, Internet Protocol (IP) address, domain name, application information, operating environment, and hardware profiles and/or date/time of your visit. We may also use cookies (as defined below) and browsing data such as Uniform Resource Locators (URLs) to gather information about the date and time of your visit and/or access to the Rindegastos Service and your activity on the Site and the Application. Like most internet services, we automatically collect these Personal Data and store them in log files each time you visit the Site or access your account on our network.

"Cookies" are small pieces of information that a website sends to the hard drive of your computer or device while you are viewing that website. We may use both session cookies (or "session Cookies"), which expire once you close your web browser, and persistent cookies (or "persistent Cookies"), which remain on your computer or device until you delete them or for a prolonged period of time, to offer you a more personalized and interactive experience while using the Rindegastos Service. Persistent cookies can be deleted by following the instructions in your web browser's help file. If you choose to disable cookies, some areas of the Site and/or the Rindegastos Service may not function properly.

Additionally, we use mobile analytics software to help us better understand the functionality of our Application on your phone. This software may collect information such as how often you use the Application, events occurring within the Application, aggregate usage data, performance data, and the source of the Application download. We do not link the information stored in the analytics software with any Personal Data you submit within the Application.

VII) Third-Party tracking

Rindegastos may engage third parties who may use cookies to monitor performance and usage on the Site for internal analysis purposes. The use of cookies by these third parties is not covered by our Privacy Policy. We do not have access to or control over these cookies.

VIII) Social Media Widgets

Our Website may include Social Media Widgets, such as the Facebook "Like" button, widgets, and interactive mini programs that run on our Site. These features may collect your IP address, the page you are visiting on our Site, and may set a cookie to ensure the functionality operates correctly. The information received on our Site depends on your privacy settings with the third-party social media service. Social Media Widgets are hosted by a third party or directly on our Site. Your interactions with these Social Media Widgets are governed by the privacy statements of the external companies that provide them. You should always review and, if necessary, adjust your privacy settings on third-party websites and services before linking or connecting them to our Website, Application, or Service.

IX) Other information

We also collect, use, and share aggregated or non-identified data, such as statistical or demographic data. This information has been anonymized or combined with data from other users and analyzed or evaluated as a whole, so that no specific individual can be identified. We may use aggregated or anonymous data for purposes such as analysis and marketing, and we may share such data with third parties, including advertisers, promotional partners, sponsors, event promoters, and/or others.

Personal Data will be retained by Rindegastos for up to 12 months, which will be automatically renewed for equal periods if you continue using the Rindegastos Service, unless you notify us of the withdrawal of your consent within a shorter period.

3.3. Use of Your Personal Data

Rindegastos uses your Personal Data in the following ways:

- I) To provide the Rindegastos Service; to facilitate account creation and ensure your account on our network; to identify You as a User in our system; to support the use and functionality of the Rindegastos Service; to manage the Rindegastos Service subscription; to provide better management of the Rindegastos Service; to enhance the quality of your experience when interacting with the Rindegastos Service; to send you a welcome email to verify ownership of the email address provided when your account was created; to send you administrative notifications via email and/or chat, such as security notices or support and maintenance updates; to collect fees and payments owed; to conduct satisfaction surveys; to respond to your inquiries related to job opportunities or other requests; and occasionally, to make phone calls to you as part of fraud protection or to request your feedback.
- **II)** To send promotional communications; to provide you with printed or electronic newsletters or surveys; to send updates and special offers related to the Rindegastos Service; for other marketing purposes of Rindegastos or our Partner Companies.
- III) To develop our business, including processing payment transactions, managing and enforcing contracts with You or third parties, managing our corporate governance, compliance, and auditing practices, and generating Anonymous or Statistical Data; to prevent and detect fraud and other illegal activities; to verify the accuracy of submitted expenses; to verify your identity as part of compliance with Partner Companies' requirements or applicable regulations; to meet legal obligations; to respond to claims and legal processes (such as subpoenas and court orders); to monitor and enforce applicable Terms of Service; to exercise Rindegastos' rights; to prevent or stop any activity that may be illegal, unethical, or legally actionable; to ensure the security and integrity of the Rindegastos Service; to develop and improve the Site and/or the Application; to provide support and respond to inquiries, including reviewing and addressing your concerns and monitoring and improving our responses.
- **IV)** We may create Anonymous or Statistical Data records from Personal Data by removing information (such as your name and email address) that identifies or makes You identifiable. We use this Anonymous or Statistical Data to analyze request and usage patterns to improve the content and functionality of the Rindegastos Service. Rindegastos reserves the right to use and disclose Anonymous or Statistical Data to third parties at its discretion for other purposes.

- V) If You provide information about the Rindegastos Service, we may use that information for any purpose, provided we do not associate such feedback with your Personal Data. Rindegastos will collect and store all information contained in such communication and handle the Personal Data in that communication in accordance with this Privacy Policy.
- VI) Any information, including Personal Data, that You choose to make public on the Rindegastos Service will be available to other Users and Clients. If you remove the information that You have made public on the Rindegastos Service, copies may remain visible on pages or archived on the Rindegastos Service, or if other Users or Clients have copied or saved that information.
- **VII)** We collect information for our Clients. If You are an employee of one of our Clients and no longer wish to be contacted, please contact that Client directly.

3.4. Authorization validity

The Personal Data collected will be processed by Rindegastos for the validity period of the Terms of Service or the authorization granted by the data subject, as applicable. After that period, the Personal Data will be deleted or anonymized, as required by the Applicable Law.

3.5. Disclosure of your Personal Data

We may share your Personal Data with Partner Companies to provide technical support or specific services, such as application hosting, maintenance services, data storage and management, payment processing for purchases, refunds, payroll, or other payments. The Partner Companies will have access to your Personal Data solely to perform these services on our behalf and are required not to disclose or use this information for any other purpose.

Rindegastos may share your Personal Data with companies or subsidiaries, affiliates, joint ventures, or other companies under common control with us (collectively, "Related Entities"). In such cases, we will require our Related Entities to adhere to this Privacy Policy and your Personal Data, and contracts will be signed to establish standard parameters when these Related Entities are located in countries that do not provide adequate data protection levels. The data will only be used for the purposes set out in this Privacy Policy.

Rindegastos may undergo changes in ownership (including shares of the company) or in any combination of its products, services, assets, and/or businesses. Personal Data may be one of the items affected by such transactions, and You will be notified by email and/or a prominent notice on our Website of any change in ownership or use of your personal

information, as well as any options You may have regarding your personal information. This may also occur during divestitures, mergers, acquisitions, bankruptcies, dissolutions, reorganizations, liquidations, transactions, or similar proceedings, whether involving all or part of the company. In such cases, Rindegastos will proceed as indicated in this paragraph.

Regardless of the decisions You make regarding your Personal Data (if applicable), Rindegastos may disclose Personal Data if it believes in good faith that such disclosure is necessary to (a) comply with the law or respond to subpoenas or orders presented to Rindegastos; or (b) protect or defend the rights or property of Rindegastos or Users of the Rindegastos Service. However, Rindegastos guarantees that it will not disclose your Personal Data except as mentioned in this Privacy Policy while it is on the Platform and only once you authorize its disclosure. The existence of Personal Data, temporarily hosted on the Rindegastos Service, owned by a registered User, does not entitle the Client to request its disclosure and/or access.

We do not sell, trade, or rent the Personal Data collected from our services to third parties.

We may aggregate or anonymize the information collected through the Rindegastos Service so that it is no longer directly identifiable with an individual. We may use and share such aggregated or non-identified information solely for marketing purposes or distribution to third-party research companies.

3.6. Service Providers

Rindegastos may transfer Personal Data to companies that help us provide the Rindegastos Service and related programs or services. Transfers to third parties after the effective date of this Privacy Policy are covered by the notification and choice provisions of this Policy and by the agreements and contracts adopted with our Clients.

3.7. Changes to your Personal Data

You can change any of your Personal Data in your account by editing your profile within the registration phase of the Site or by sending us an email at support@rindegastos.com.

You may request the deletion of your account information. Please note that we may be required (by law or otherwise) to retain this information and not delete or modify it (or to retain this information for a specified period, in which case we will fulfill your deletion request only after we have met these requirements).

If You request the deletion of your Personal Data, subject to our right to retain Personal Data as set forth in this Privacy Policy, we will respond to your request within 30 days.

We will retain your information for as long as your account is active or as needed to provide You with services. We will retain and use your information if necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

3.8. Request and Personal Data security

Rindegastos is committed to protecting the security of your Personal Data. We use a variety of standard industry technologies and security procedures to help protect your Personal Data from unauthorized access, use, or disclosure. When sensitive information (such as credit card numbers) is entered into our forms, we encrypt the transmission of that information using Secure Socket Layer (SSL) technology. We also require You to enter a password to access your Account information. Please do not disclose your Account password to unauthorized persons. Despite these measures, You should be aware that Rindegastos cannot completely eliminate the security risks associated with Personal Data.

4) International transfer of Personal Data

The information collected through the Rindegastos Service may be stored and processed in Chile or any other country where Rindegastos or its affiliates or service providers have facilities. Rindegastos may transfer the information we collect related to You, including Personal Data, to affiliated entities or to third parties across borders and from your country or jurisdiction to other countries or jurisdictions around the world. Rindegastos requires all service providers to process the collected information securely and in accordance with international best practices.

5) Other Provisions

5.1. Rights of the Data Subject

Rindegastos respects the rights of data subjects in accordance with the Applicable Law. Among other rights, as applicable under the Applicable Law, Rindegastos informs data subjects of the following rights:

 Right to Request Information: The right to request information about data related to You, its source and recipient, the purpose of storage, and the identification of the individuals or organizations to whom your Personal Data is regularly transmitted.

- Right to Request Correction: The right to request the correction of Personal Data that is incorrect, inaccurate, misleading, or incomplete.
- Right to Request Deletion: The right to request the deletion of your Personal Data when its storage lacks legal basis or when it is outdated.
- Right to Request Blocking: The right to request the blocking of Personal Data, i.e., the temporary suspension of processing activities when deletion is not appropriate.
- Right to Obtain a Copy of Altered Records: The right to obtain a copy of the altered records held by Rindegastos where Personal Data was modified or deleted.
- Right to Withdraw Consent: The right to withdraw consent given for Rindegastos to process Personal Data.
- Right to Object to Processing: The right to request and obtain that certain data processing be halted, in accordance with the grounds provided in the Applicable Law.
- Right to Data Portability: The right to request and obtain a copy of your Personal Data in an electronic format that can be used by different systems and to communicate or transfer it to another data controller.

Notwithstanding these rights, the Client acknowledges and agrees that the processing of the data subject's Personal Data is essential for Rindegastos to provide the Rindegastos Service, so any changes to consent for collection, processing, or transmission of such Personal Data may result in an inability for Rindegastos to provide any of its functionalities.

5.2. Third-Party links

This Privacy Policy applies only to the use and disclosure of Personal Data that we collect while you use the Rindegastos Service.

If You use a link or navigate to a third-party website not affiliated with the provision of the Rindegastos Service, Rindegastos does not endorse, recommend, or approve that website or its content. By clicking such a link, you will leave our Site and go to another site. During this process, a third party may collect Personal Data and Anonymous or Statistical Data from you.

We have no control over, do not review, and cannot be held responsible for these external sites or their content. Please note that the terms of this Privacy Policy do not apply to these external sites, content, or any data collection after clicking on a third-party link. If You

provide personal information to any of these sites, your information is governed by the privacy policies of those sites, whatever they may be. We recommend that you carefully review the privacy policy of any website you visit.

5.3. Choice/OPT-OUT

Rindegastos offers You the option to receive various types of communication and information related to our company, products, and services. You can subscribe to electronic newsletters or other publications; You can also choose to receive marketing communications and other special offers from us via email.

If at any time You wish to change your communication preferences, we provide unsubscribe links and an "opt-out" mechanism for your convenience. You can also access and manage your preferences from your Account.

6) Special Provisions for Chile

6.1. Rindegastos Information in Chile

Rindegastos, in its role as the data controller for the personal data provided by You, can be identified and contacted in Chile as follows:

Business name: Rindegastos SpA

• Tax ID Number [RUT]: 76.271.948-7

• Address: Av. Apoquindo 4501, 8 floor, Las Condes, Santiago

• E-mail: support@rindegastos.com

6.2. Applicable Law and Jurisdiction

For Personal Data processed within Chile, the Applicable Law is Law No. 19.628 on the Protection of Private Life, as well as any regulation that amends or replaces it.

You and Rindegastos agree to submit to the exclusive jurisdiction of the competent courts of the city and commune of Santiago, Chile, for any disputes related to this Privacy Policy.

7) Special Provisions for Colombia

7.1. Rindegastos Information in Colombia

Rindegastos, as the entity responsible for the personal data provided by You, can be identified and contacted in Colombia as follows

• Business name: Rindegastos Colombia S.A.S

• Tax ID Number [NIT]: 901609691-3

• Address: Cr 12 # 89 -33, 6 floor, Bogota, Colombia.

• E-mail: support@rindegastos.com

The Legal Department is responsible for handling inquiries, requests, and complaints, and for ensuring compliance with applicable privacy laws within Rindegastos. As a data subject, You can exercise your rights by sending an email to legal@rindegastos.com.

7.2. Data Subject Rights

In Colombia, the law establishes the following rights for data subjects:

- To know, update, and correct your personal data with the data controller or processor.
 This right can be exercised in cases of incomplete, inaccurate, misleading, or fragmented data, or when the processing is expressly prohibited or unauthorized.
- To request proof of the authorization granted to the data controller, unless it is expressly exempted as a requirement for processing.
- To be informed by the data controller or processor, upon request, about the use of your personal data.
- To file complaints with the Superintendence of Industry and Commerce of Colombia for violations of the applicable law and other regulations that amend, supplement, or replace it.
- To revoke authorization and/or request the deletion of personal data when processing does not comply with constitutional and legal principles, rights, and guarantees.
- To access your personal data that has been processed, free of charge.

7.3. Procedures for Inquires and Complaints

In exercising your rights as a data subject, You may follow the procedures below depending on the nature of your request:

<u>Inquiries</u>: Data subjects wishing to make inquiries should note that Rindegastos, as the data controller, will provide the requested information. If the inquiry is not specific, Rindegastos will provide all information contained in the individual record or related to the identification of the data subject. Inquiries should be submitted through the channel provided by Rindegastos (email: legal@rindegastos.com) and will be addressed within a maximum of 10 business days from the receipt of the request. If it is not possible to address the inquiry within this period, the data subject will be informed of the reasons for the delay and the new response date, which may not exceed 5 additional business days from the original term, unless specific legal provisions establish shorter periods based on the nature of the Personal Data.

<u>Complaints</u>: If a data subject believes that the information contained in a database of Rindegastos needs correction, updating, or deletion, or if they notice a potential breach of the applicable law, they may submit a complaint to Rindegastos or the data processor, following these rules:

- (I) The complaint should be submitted by request addressed to the data controller or processor, identifying the data subject, describing the facts leading to the complaint, and providing an address, along with relevant documents.
- (II) If the complaint is incomplete, the data subject will be requested to correct the issues within 5 days of receipt. If after 2 months from the request the required information is not provided, the complaint will be considered withdrawn.
- (III) If the recipient of the complaint is not competent to resolve it, it will be forwarded to the appropriate responsible party within a maximum of 2 business days, and the data subject will be informed of the situation.
- (IV) Once the complete complaint is received, it will be noted in the database with the label "complaint in process" and the reasons will be detailed. This note will be maintained until the complaint is resolved.
- (V) The maximum period to address the complaint is 15 business days from the day after receipt. If it is not possible to resolve the complaint within this period, the data subject will be informed of the reasons for the delay and the new response date, which may not exceed 8 additional business days.

8) Special Provisions for Mexico

8.1. Rindegastos Information in Mexico

In accordance with Article 16, Paragraph 2 of the Political Constitution of the United Mexican States, as well as the provisions of the Federal Law on Protection of Personal Data Held by Private Parties, its Regulation, and other applicable regulations (collectively, the "Law"), Rindegastos establishes the following Privacy Policy.

The address for purposes of this Privacy Policy in the United Mexican States is located at Campeche 429, Int. 6 C, Col. Hipodromo Condesa, Z.C. 06170, Alc. (a Cuauhtemoc, Mexico City, Mexico.

8.2. Personal Data Collected

The data subject acknowledges and agrees that Rindegastos may process directly or through data processors the following Personal Data:

• General/identifying, tax-related, financial/property, and professional/employment data.

Such Personal Data will be collected (i) directly from the data subject; (ii) through various documents provided by the data subject; and/or (iii) through data processors.

Regarding financial or property data, Rindegastos will require the data subject's explicit consent, based on the fourth paragraph of Article 8 of the Law, as well as Article 15, Section II of the Regulation of the Law.

Regarding Sensitive Personal Data, Rindegastos states that it does not process Sensitive Personal Data or data of minors.

Rindegastos also states that it may obtain Personal Data from so-called public access sources to validate and update the data of the data subject, while respecting the reasonable expectation of privacy referred to in Article 7 of the Law.

8.3. Purposes of Personal Data Processing

Rindegastos acknowledges and agrees that it may process the personal data of the data subject, directly or through data processors, for the following Primary Purposes:

- To facilitate the creation and secure the data subject's account on Rindegastos' Site and Platform:
- To identify the data subject as a User on Rindegastos' Site and Platform;
- To provide proper management of the Rindegastos Service;
- To deliver the Rindegastos Service;
- To verify the accuracy and ownership of the provided email address;
- To send relevant notifications to the data subject regarding support, maintenance, and use of the Rindegastos Service;
- To collect payments for the provision of our services;
- To comply with tax obligations and issue the corresponding Digital Tax Receipts (CFDI);
- To respond to all of your questions or comments;
- To monitor your account.

Rindegastos may process the data subject's personal data for the following Secondary Purposes:

- To evaluate the quality of the services and/or benefits we could provide;
- To provide printed or electronic newsletters and surveys; and
- For marketing, advertising, and commercial prospecting related to the Rindegastos Service and also to entities within the corporate group to which the Data Controller belongs.

It is important to note that the personal data collected may be processed by Rindegastos for up to 10 years after the legal relationship with the data subject has ended, in accordance with Articles 38, 46, and 49 of the Commercial Code and the Mexican tax legislation.

If You do not wish for your personal data to be processed for the aforementioned secondary purposes or any of them, You may withhold your consent at this moment by sending your request via email to legal@rindegastos.com, following the procedure outlined in this Privacy Policy.

8.4. Designated for Processing Requests from Data Subjects

If the data subject wishes to revoke their consent or exercise their ARCO Rights (access, rectification, cancellation, and opposition) regarding the processing of the personal data

they have provided, they should do so through the person designated by Rindegastos, via the email address <u>legal@rindegastos.com</u>.

8.5. Methods for Revoking Consent

The data subject may revoke the consent given by accepting this policy at any time, in accordance with Article 21 of the Law's Regulations. This revocation must follow the procedure outlined below:

Send an email to the address <u>legal@rindegastos.com</u>, where such requests will be addressed.

The request or message sent to the above email address must include:

- The full name of the data subject, address, and email to receive the response generated as a result of the request;
- The motive for the request;
- The arguments supporting the request or petition;
- An official document proving identity and demonstrating that the person is who they claim to be, and, if applicable, identification of the legal representative and the document proving such representation; and,
- The date from which the revocation of consent becomes effective.

Rindegastos will notify the data subject within a maximum of 20 days from the date the request for consent revocation is received, regarding the resolution adopted. If the request is deemed appropriate, Rindegastos will implement it within 15 days from the date of the response, with a message confirming that all actions have been taken to cease processing the data subject's personal data for the requested purposes, in accordance with Article 32 of the Law.

8.6. Means to Exercise ARCO Rights

If the data subject wishes to exercise their ARCO Rights, they must follow the following procedure:

Send an email to <u>legal@rindegastos.com</u>, where the requests will be processed, indicating the following:

- The full name of the data subject, address, and email to receive the response generated as a result of the request;
- The motive for the request;
- The arguments supporting the request or petition;
- An official document proving identity and demonstrating that the person is who they claim to be, and, if applicable, identification of the legal representative and the document proving such representation;
- A clear and precise description of the Personal Data for which the ARCO Rights are being exercised, and any other element or document that facilitates the location of the Personal Data;
- In the case of requests for correction of Personal Data, the data subject must also indicate the modifications to be made and provide the documentation supporting their request.

Rindegastos will notify the data subject of the resolution adopted within a maximum of 20 days from the date the ARCO Rights request is received. If the request is deemed appropriate, it will be made effective within 15 days following the date the response is communicated, in accordance with Article 32 of the Law.

In the case of requests for access to Personal Data, the delivery will proceed after verifying the identity of the requester or legal representative, as applicable.

8.7. Personal Data Transfer

Rindegastos is committed to not transferring or sharing the Personal Data referred to in this Privacy Policy with Third Parties, except in cases where it is necessary to fulfill the Purposes of this Privacy Policy or required to comply with an authority's request.

Additionally, in compliance with legal obligations and for informational purposes, it is noted that Rindegastos may carry out any of the Transfers outlined in Article 37 of the Law, without legally requiring your consent, namely:

- Transfers provided for in Mexican legislation or in any international treaty to which Mexico is a party;
- Transfers within the entities that make up Rindegastos' corporate group;
- Transfers necessary under a contract entered into or to be entered into, in the interest
 of the Personal Data subject, between Rindegastos and a third party;

- Transfers legally required for the administration or procurement of justice or the safeguarding of the public interest;
- Transfers necessary for the recognition, exercise, or defense of a right before judicial authorities;
- Transfers required for maintaining or fulfilling the legal relationship between the Personal Data subject and Rindegastos.

In addition, the Data Subject agrees that Rindegastos may transfer their data in the event of corporate restructurings, mergers, or acquisitions.

However, should there be security breaches occurring at any stage of Processing that significantly affect the Data Subject's economic or moral rights, they will be informed by email immediately, so that they can take appropriate measures to defend their rights, releasing Rindegastos from any responsibility, provided the breach is not attributable to Rindegastos.

Finally, it should be noted that your Personal Data may be made available to competent authorities if any action is detected that could constitute an illegal act.

8.8. Regulatory Authority

If You believe that your right to the protection of your Personal Data has been violated by any conduct or omission by Rindegastos, or if You suspect any breach of the provisions established in the Law, you may file your complaint or report with the National Institute for Transparency, Access to Information, and Personal Data Protection (INAI), located at Av. Insurgentes Sur No. 3211, Col. Insurgentes Cuicuilco, Alc. ^{fa} Coyoacan, Z.C. 04530, Mexico City, Mexico.

For more information, we recommend visiting their official website: www.inai.org.mx.

8.9. Applicable Law and Jurisdiction

For Users who share Personal Data in Mexico, You and Rindegastos will be governed by the applicable legal provisions in the United Mexican States, specifically those set forth in the Law.

In the event of a dispute or controversy arising from the interpretation, execution, or compliance with this Privacy Policy or any related documents, You and Rindegastos will amicably seek to reach an agreement within 5 calendar days from the date any difference

arises and is notified in writing to the other party. This process will be conducted through mediation before the Alternative Justice Center of Mexico City, under the Law of Alternative Justice of the Superior Court of Justice of the Federal District (now Mexico City) and its Internal Regulations, in effect at the time the dispute is presented.

If the Data Subject and Rindegastos do not reach an agreement or if the conflict arises directly from the exercise of any of the ARCO Rights, they agree to submit all disagreements arising from this Privacy Policy or any related documents to be definitively resolved by the National Institute for Transparency, Access to Information, and Personal Data Protection (INAI).

9) Special provisions for Argentina

9.1. Rindegastos Information in Argentina

Rindegastos, in its role as the data controller for the personal data provided by You, can be identified and contacted in Argentina using the details provided below:

- Business name: Rindegastos Argentina S.R.L.
- Tax ID Number [CUIT]: 30-71822500-7
- Address: Av. Corrientes 485, 4 floor, Buenos Aires, Argentina.
- Email: support@rindegastos.com

In the Republic of Argentina, Rindegastos will apply Law No. 25.326, Decree No. 1558/2001, subsequent updates, and complementary regulations for the collection, processing, storage, access, and protection of Personal Data belonging to individuals and/or legal entities residing in Argentina.

9.2. Data quality

The Personal Data collected for processing must be accurate, relevant, adequate, and not excessive in relation to the scope and purpose for which it was obtained. Therefore, data must be accurate and updated as necessary, and stored in a manner that allows the data subject to exercise their right to access their Personal Data at any time.

Data should be destroyed when they are no longer necessary or relevant to the purposes for which they were collected.

As a general rule, Rindegastos will not collect Sensitive Data. However, if it does, the explicit consent of the data subject will be required, provided there are reasons of general interest authorized by law or if dissociation processes are applied to ensure that the data subjects cannot be identified. According to Law No. 25.326, Sensitive Data are Personal Data that reveal racial or ethnic origin, political opinions, religious, philosophical, or moral beliefs, union affiliation, and information related to health or sexual life.

Rindegastos, as well as all individuals and companies involved in the processing, handling, and storage of Personal Data at any stage of processing, are bound by professional secrecy concerning the same. This obligation will continue even after their relationship with the data subject has ended.

9.3. Right to access Personal Data

The data subject, upon proving their identity, has the right to request and obtain information about their Personal Data included in public or private databases intended to provide reports.

Rindegastos or the data controller must provide the requested information within 10 calendar days of receiving a formal request. If the deadline passes without fulfilling the request, or if the provided report is deemed insufficient, the data subject may initiate an action for the protection of Personal Data or a habeas data action.

The right to access Personal Data can only be exercised free of charge at intervals no less than 6 months, unless a legitimate interest is demonstrated.

The information, at the option of the data subject, may be provided in writing, electronically, by telephone, visually, or by any other suitable means.

The data subject has the right at all times to have their data corrected, updated, and, when applicable, deleted or kept confidential. The data controller must proceed with the correction, deletion, or updating of the data subject's Personal Data within a maximum of 5 business days from receiving the data subject's request. Failure to comply with this obligation within the specified time frame will entitle the data subject to initiate an action for the protection of Personal Data or a habeas data action.

In the case of data transfer or disclosure, the data controller must notify the transferee of the correction or deletion within the 5th business day after processing the data.

10) Special provisions for Peru

10.1. Rindegastos information in Peru

Rindegastos, in its position as the data controller of the Personal Data provided by You, can be identified and contacted in Peru according to the information provided below:

- Business name: Rindegastos Peru S.A.C.
- Tax ID Number [RUC]: 20604204969
- Address: Av. República de Panama 3535, office 403, San Isidro, Lima, Peru.
- Email: <u>support@rindegastos.com</u>

In accordance with the provisions of Law No. 29733, the Law on Protection of Personal Data, and Supreme Decree No. 003-2013-JUS, which approves the Regulation of the Law on Protection of Personal Data, it is hereby informed to natural persons using the Rindegastos Service that their Personal Data collected during the use of the service will be processed by Rindegastos as detailed in this Privacy Policy.

10.2. Regarding Rindegastos' Database

Personal Data will be incorporated into Rindegastos' Personal Data Databases. Users give their express consent for the inclusion of their information in these Personal Data Databases. (i) The owner of the database where the Personal Data of the Users who register through the Platform will be stored is Rindegastos. (ii) The Personal Data of Users who register through the Platform will be stored until the completion of the Rindegastos Service or until the User requests its deletion from Rindegastos' Personal Data database.

10.3. Requests from Public Authorities

Rindegastos is committed not to disclose or share Users' Personal Data without their proper consent, except in the following cases: (i) Information requests from public authorities in the exercise of their functions and within the scope of their competencies; (ii) Information requests pursuant to judicial orders; and (iii) Information requests in accordance with legal provisions.

10.4. Users' Rights

Users are informed that they may request their rights of access, information, updating, rectification, inclusion, suppression, or cancellation, and opposition of their Personal Data via the following email address: legal@rindegastos.com.

10.5. Personal Data sharing and Cross-Border Flow

Users expressly state that they have been duly informed of all uses of their Personal Data according to this Privacy Policy. Furthermore, by accepting this Privacy Policy, Users authorize and give their consent, in advance, freely, expressly, unequivocally, and without cost, for the processing of their information both nationally and internationally, in accordance with the purposes described above. It should be noted that Rindegastos does not require consent to process your Personal Data obtained from publicly accessible sources. Rindegastos may share the collected Personal Data with the following companies:

ID	Address (country)	Purpose	Cross Border Flow
Amazon	USA	Rindegastos Service Provision	YES
Syncfy	USA	Rindegastos Service Provision	YES
Shinkansen	USA	Rindegastos Service Provision	YES

10.6. Applicable Law and Jurisdiction

This Privacy Policy, and any dispute or claim that may arise as a result of it, is governed by Peruvian law. To resolve any doubt, difference, or controversy that may arise between the Parties regarding the scope of this Privacy Policy, You and Rindegastos submit to the jurisdiction of the courts of Lima, Cercado, waiving any other jurisdiction that may apply due to your domicile.